



SMS Terms and Conditions Guidelines

When you sign up for text messages from Orthopedic Center of Illinois (OCI), you are signing up to receive text messages related to your relationship with OCI, including updates related to your visits, MyChart account, one-time passcode, billing notifications, prescription reminders, and care management.

By signing up you are consenting to receive communications using text messaging and understand that text messages are unencrypted and are inherently unsecure. You further understand that there is no assurance of confidentiality of the information communicated in this manner. These messages are not considered part of your designated record set and will not be provided upon a request to receive a copy of your medical record.

You can opt-out of SMS messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using OCI MyChart or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at [1-800-236-6366](tel:1-800-236-6366).

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary.

Our Privacy Policy is <https://orthocenterillinois.com/wp-content/uploads/2026/10/2026-OCI-Notice-Privacy-Practices.pdf> Contact us at [217-547-9100](tel:217-547-9100).